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RMA Policy – Canada Only

Date: Sept 14, 2015

Return Material Policy – excluding shipping and order entry errors.

Approvals:

Anvil International reserves the right to deny an RMA.

All RMA requests should be submitted to one of our Inside Sales Representative or to your Sales Representative.

Only product approved for return will be accepted by Anvil International Canada

Product:

A copy of the approved RMA must accompany the returned product.

Only returns for product purchased from Anvil International will be allowed. In some cases Anvil International may ask for proof of purchase.

All product must be in the original packaging.

All product must be a full box quantity.

All product must be in saleable condition and been purchased within the last 12 months. If product returned is not in saleable condition Anvil International reserves the right to deduct from the credit the amount to rework the product into saleable condition.

Freight/Restocking:

Return Freight will be prepaid by the customer to an Anvil International regional distribution center.

If product is rejected for credit and needs to be returned to the customer regardless of the reason, the freight cost is the responsibility of the customer.

A minimum restocking fee of 25% will apply and may be greater depending on the product and circumstance at the time.

Credit:

Credit will be issued only when all of the above have been verified.

Return Periods:

RMAs are only valid for a period of 60 days

Building Connections That Last

